

A1 Prestige Limousine – Charter Booking Terms and Conditions

Payments

- A 30% deposit is required before booking is confirmed.
- The customer acknowledges that booking deposits are not refundable nor are they able to be transferred to any other customer or booking.
- The customer agrees that full payment shall be made payable to A1 Prestige Limousine Fourteen (14) days prior to the charter date of which is not refundable.
- Overtime charges will apply after the scheduled booking time this will be calculated in 15 min. increments. Chrysler 300C - \$100.00 per 15 min.

No-Show Policy

- Full amount shall be charged if customer doesn't show up at the agreed place on agreed time.

Cancellation Policy

- The 30% deposit is non refundable. The full amount is charged if the cancellation is within 14 days of event.

Seatbelts

- As per current legislation, all passengers must wear seatbelts while traveling in the vehicle.

Vehicle Access

- Due to the length of our Stretch Limousine, access into some suburban streets may be restricted and pickup/drop offs at front door may not be possible. This also relates to some function centres and hotels. The Chauffeur reserves the right to deny any access to a venue that may put the vehicle and/or its passengers in an unsafe situation.
- We do reserve the right to change an agreed route should road conditions dictate it.

Smoking and Food

- Smoking is strictly prohibited in our vehicle and the consumption of any food is not permitted in the vehicle.

Vehicle Damage & Bad Behaviour

- If you or any member of your party damage or soil the interior/exterior of our vehicle including all fittings and fixtures, you will be liable for all costs incurred to rectify the said damage.
- If an individual is physically sick in the vehicle, the charge will be the actual cost for valet-service which may also include detailing. A minimum charge of \$450 applies.
- If you or any member of your party behave in a manner deemed rude, unsafe, damaging or is considered intoxicated, before, after or whilst en route, we reserve the right to terminate your booking and evict you from the vehicle. No one is allowed to hang or shout abuse out of the vehicle or windows. No refund will apply.
- We recommend having fun with decency.

Alcohol & Illegal Substances/Materials

- Due to current legislation and law, it is illegal to consume alcohol in our vehicles.
- We will not be held responsible nor liable for you or any part of your party consuming alcohol nor the consequences that may ensue.
- All alcohol consumption is your responsibility and at your own risk and you alone shall assume full liability.
- Any minor caught consuming alcohol while en-route in our limousine may be evicted from the limousine.
- All illegal materials/substances are strictly prohibited in our vehicles.

Unforeseen Circumstances

- We cannot assume responsibility for any unforeseen circumstances beyond our control such as traffic, road and weather conditions, illness, vehicle breakdown etc. Should there be a vehicle breakdown or mishap rendering the reserved vehicle out of commission we reserve the right to substitute vehicle/vehicles. We will make every effort to supply a similar vehicle.

Insurance

- In case of any accidents, our liabilities are limited to, what is stated in the vehicle insurance policy. Our insurance policies are available for viewing upon request.

Lost & Found

- We shall try to deliver any items left in the vehicle back to the hirer at their expense or they may be collected from our office. We

cannot be held responsible for any personal items left in the vehicles during or after hire.

Airport Drop Offs / Pick Ups

- Full flight details help us to give you punctual service. We will make reasonable attempts to monitor in coming flight times; however we are unable to access reliable information until shortly before departure or arrival times. If your flight is delayed, you should make contact immediately, so that we can adjust our schedules and re-arrange drivers. We will endeavour to accommodate delayed flight times, but cannot be held liable should circumstances prevent us from being able to respond to changes.
- In the event we are not reasonably notified of any delays, we reserve the right to make additional charges for subsequent collection.

Limits of Liabilities

- The maximum number of passengers allowed in our Chrysler 300C Limousine is restricted to 10 adults.
- Children over the age of 4 years old will be counted as an adult when traveling in the limousine.

Terms and Condition Changes

- A1 Prestige Limousine reserves the right to change these conditions without notice.

Please sign below as acceptance of the above terms and conditions of this booking contract.

Your signature

(Must be signed by a person over the age of 18)

Name of signing party

Date

*Make your day a memorable one with
A1 Prestige Limousine*